

## **Book appointments, renew prescriptions and view your GP record online**

Bexley residents aged 16 years and over can book appointments online, order a repeat prescription, view their GP record, send the practice secure messages and update address details by using a secure online service.

It's easy to book appointments and order repeat prescriptions online from your home, or by using the MyGP app from your smartphone/tablet device.

Just visit your GP's website and look out for the GP Online services icon, or speak to a member of the surgery team. You'll need to fill out an online registration form, and supply some photo ID (such as a passport or driving licence) to register for the service. A video tutorial is available [here](#).

### **The benefits**

GP online services are available 24 hours a day, seven days a week, every day of the year, so it can often be easier and more convenient than a phone call or making a special journey to our practice.

You can also request access to online services on behalf of somebody you care for.

### **Why you should register for online services?**

- Save yourself a phone call – logging online to book an appointment takes just a minute
- It's easier to order your repeat prescriptions – you don't need to journey to the practice or wait around on the phone, you can see which repeat prescriptions need to be ordered and only order the ones that you need
- It's more convenient for you – online services are available 24/7, every day of the year so you don't need to wait until the GP practice is open
- You can also update your demographic details – including telephone numbers and email addresses to make sure that you receive reminders and information from your practice

### **Find out more**

More information about registering for online services can be found on the NHS Choices website or from [patient-services.co.uk](http://patient-services.co.uk) 'help' section

[What is Patient Services?](#)

[Frequently Asked Questions](#)

